

Connecting to a Vidyo Conference



1. Click on the link: <https://video.ust-global.com> to install Vidyo Desktop Application on Laptop/Desktop



1. Run the downloaded file
Run the .exe file from the browser's download prompt.



2. Start installing
Select Next on the VidyoDesktop installer.



3. Ready to go!
Log in or click a Vidyo link to start a conference.

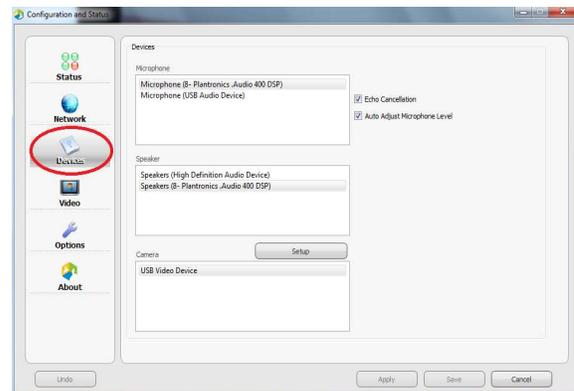
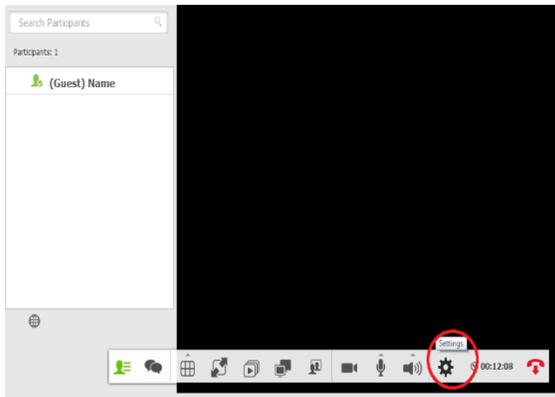
2. Click the “Download Vidyo Desktop” button to download and proceed with installation. When the installation is complete you’ll see the Vidyo Desktop Dialog Box as below.



3. Open the Meeting invitation that was emailed to you. Enter name and click “Connect”



4. Click on Settings and confirm the headset /Microphone and Camera selected properly.



Best Practices for Vidyo Conferencing.

- All desktop/laptop participants are advised to use headsets with microphone.
- Please use external better quality USB camera if inbuilt camera quality is not good.
- While using USB headsets, please uncheck the Echo Cancellation.
To do that, please go to Configuration icon option on the bottom of the window, select Devices -> uncheck Echo Cancellation. Please mute the microphone when not speaking.
- Participants on Audio are recommended to be on mute when not speaking. This would reduce the background noise in VC.
- All participants are advised not to join the VC from computer and phone simultaneously.
- Use a wired network connection when possible and disable wireless (802.11 b, g, n).
- Use good quality Headset for audio to prevent echo and other audio issues.

Note:

If you have plugged in a USB headset, be sure to select it as your audio/video input and output source.

If audio is not good from the system, please mute microphone and speaker on Vidyo screen and use your mobile phone to connect. Dial **0471-4041215** and enter **<Room Extension/bridge number>#** when prompted.

Recommend bandwidth for Vidyo conferencing 320-512Kbps for upload.

If bandwidth is not stable, please select “limited bandwidth” on Vidyo desktop. To do that, please go to Configuration icon option on the bottom of the window, select Video -> Limited bandwidth.

Make sure system audio/video and display drivers are properly updated.

Contact vcsupport@ust-global.com or call +19493453939/+919048406275 should you need any further assistance.